Sent via e-mail, fax, hand delivery and/or U.S. Mail

March 27, 2003

Mary L. Cottrell, Secretary Department of Telecommunications and Energy One South Station Boston, MA 02110

Re: Investigation by the Department into Fitchburg Gas and Electric Light

Company's 2002 Service Quality Report, filed pursuant to Service Quality

Standards for Electric Distribution Companies and Local Gas Distribution

Companies, D.T.E. 99-84, Att. 1, IX (June 29, 2001), D.T.E. 03-19

Dear Ms. Cottrell:

Enclosed for filing please find an original and one copy of the Attorney General's First Set of Document and Information Requests together with a Certificate of Service.

Very truly yours,

Wilner Borgella, Jr.
Assistant Attorney General
Utilities Division
Office of the Attorney General
200 Portland Street, 4th Floor
Boston, MA 02114
(617) 727-2200 ext. 3449

WB/wb Enc.

cc: Jody Stiefel, Hearing Officer (w/enc.) Service List (w/enc.)